

Question	Answer
Can I apply for direct debits from a foreign bank account?	No. You cannot apply for direct debits with a foreign bank account, not even through written applications.
Can non-residents (those who have been in Japan for less than 6 months) apply for direct debits?	There are students who have completed applications for direct debits via the Internet even with a non-resident account. Please check with the financial institution where you have your account to see if your account is eligible for direct debits.
Can I apply for direct debits on an account in my parent's name?	In addition to an account in the student's name, you can also apply for an account in the parent's name. Please note that the identity of the account holder must be verified when applying online.
I applied multiple times via the Internet (including duplicate applications in writing)	If you have applied online and in writing at the same time, or if you have applied online more than once, the most recent application will be registered. Account information is one-to-one with the student, so there is no possibility of more than one withdrawal.
I entered my name correctly in Kanji characters on the application page, but an error occurred.	Kanji characters that can be input are JIS 1st and 2nd level Kanji characters. If there are no alternative Kanji characters, please use katakana or alphabetic characters.
[On the SMBC website] I entered the correct account name shown on my cash card, but an error occurred.	The information on the cash card may differ from the name registered with the financial institution. e.g. (on the card) "JOHN" " " " (inside coverpage) "

Question

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How can I get a receipt?	You can apply for a tuition receipt through "UTAS".